



News from the Chief Officer

Dear Colleagues,

The last month has rushed past us, the Commonwealth Games over and the Referendum reaching a “crescendo”.

Commonwealth Games

I sincerely hope everyone involved appreciated the opportunity to participate: watch, perform, work, volunteer and enjoy the whole spectacle.

Referendum

Whilst SCoD is treading a neutral path, we are encouraging everyone to consider... in what kind of Scotland they wish to live ...and vote on the day (or before if you have a postal vote).

Both campaigns, Yes and Better Together, have worked with us and relevant other organisations, to produce accessible materials in BSL, for example. We are grateful to the support of the many people involved in getting the last Referendum debate delivered in accessible formats. With the support of the Cross Party Group on Deafness (particularly the politicians involved, the organisations in the deaf sector and of course all the people supporting the “campaign”) the accessible information argument was progressed. Whilst the final outcome was not perfect, we are satisfied that significant gains in access and more importantly, understanding, were achieved.



BSL Bill

We believe the BSL Bill draft will emerge soon, slightly delayed by the recess. Of course, we will undertake to work with and for you all, in order to maximise this historic opportunity. Please keep an eye to our website and other communications.

Our intention to develop new communication channels through Social Media tools has been thwarted this week, by the cancellation of some training our staff need to make this leap. Whilst we apologise for the delay, we remain within our improvement targets – let’s hope we see the changes by the end of the calendar year or next March at the very latest. In order to maximise the impact of Facebook, Twitter and any other relevant accessible information routes, we do need to renew some equipment in the office. We would like to do more BSL formatted communications which definitely require a more stable set up that we have at the moment.

Office

A new Office Manager, Kellas McRobert, started last week. We will get her picture on the website. I hope you will all make her welcome & keep her busy!

Kellas will be prioritising the development of on-line banking, health and safety and human resource systems, whilst also assisting the networking, meetings and communications. In addition, a work placement Research Worker (Membership) has started, Anthony Morgan. He will be helping us map the membership and look at ways to grow the membership, relevant member services and sustainable lines of income, over the next thirteen weeks.

Linda Ogston, the part-time fundraising officer, stopped working with us this month. We are very aware that the human side of our restructuring is now taking effect. Linda has now handed in her thesis for her PhD and we wish her well, not only for her forthcoming nuptials, but with life more generally. Alison Coyle has completed her work for us, however will remain involved, more specifically with the Back to School Project and generally with the SCoD history and heritage

issues.

Legal Status

We are making progress, however it may not all be finalised by the original (and ambitious) target date of the end of September 2014. Whilst it is still feasible, it is likely that we will extend the deadline to the end of the calendar year. This will result in supporting and underpinning some of the internal changes we are making around the Management Committee (to create a new Board), staffing structure and work planning.

As my own development and induction continue, I am still taking time to meet members, individually at organisation bases, in small groups (public, private and third sector initially) and at networking meetings. I am similarly meeting stakeholder organisations and their representatives. I am very heartened by the continued, warm reception and appreciate the candor and openness during the meetings which are very much helping me construct a new phase in the future of SCoD. I hope people are not getting frustrated at the pace: it seems important to build solid foundations.

Can I take the opportunity to commend NDCS for the work they are doing around the DCAMHS (Deaf Children and Adolescents Mental Health Service). I know we all believe this will be a critical addition for the future of our (deaf) children. The schools are back and I feel we are embarking on a new term at SCoD too!

Janis McDonald

Equality and Access for Deaf People: Project Update

The project team have been busy over the summer months collating the information gathered from the first round of meetings. So far we have met representatives from 11 Local Authorities and 4 NHS Health Boards. We have been analysing the information, looking for common themes and particular areas where there is an expressed desire to develop and improve performance in relation to access and equality for Deaf and Deafblind people.

We have been particularly focused at exploring this in relation to children who use British Sign Language and their access to Education. The current implementation of the central policy of Getting It Right for Every Child (GIRFEC) and the Children and Young People (Scotland) Act 2014, being important to consider.

In addition we have been meeting with and strengthening our ties with other Deaf and Deafblind organisations. This is extremely important as there are a number of areas for potential overlap with projects across the Deaf sector. The project is keen to facilitate effective co-production and collaboration within the sector and enable the avoidance of duplication and engagement fatigue. With this in mind we have been working with Angela Bonomy and her team who have developed and are implementing the See Hear Strategy. This strategy covers cradle to grave provision for people with a sensory impairment and therefore includes the consideration of children and the additional learning support they receive throughout their Education.

It has been very instructive and motivating to be working with Angela Bonomy and begin to identify in what ways this project can offer opportunities to add value to the implementation strategies being developed across the 32 Local Authorities.

The project team have also been developing a greater understanding of the projects and activities of NDCS Scotland and their 'Close the Gap' programme, working with their Statement of Intent that is designed to improve the transition experience and outcomes for young Deaf and Deafblind people moving on from school. In doing this it has been possible for us to start to promote their resources and raise awareness of the programme across the contacts we are making in Local Authorities. This is the same case for the BDA Charter and their current projects. In being mindful of how all the organisations across the Deaf sector fit together, the different ways that we can support and enable one another to achieve more successful outcomes is becoming apparent.

The project continues to report back to the British Sign Language & Linguistic Access Working Group (BSL&LAWG) and meet with the Project Implementation Group (P.I.G.). We are very grateful for their ongoing support and critical review of our planning and work to date. The establishment of the memorandums of understanding between the project and the different organisations at the outset has enabled strong and open discussion and review, supporting a dynamic change that focuses on collaboration.

Should you have any queries about our work or wish to discuss anything further, please contact our full time project officer – Derek Todd: derek@scod.org.uk

News: General

OSCR Consultation

The [Consultation and Participation Strategy](#) is OSCR's strategy for consulting and engaging with stakeholders. It is an evolving document and is open for comment.

OSCR are consulting charities and the public on four key proposals:

- Changes to their reporting mechanisms which reinforce the principles of good governance and a drive to more online services to streamline processes for charities
- Encouraging transparency and supporting public confidence through the publication of charity annual reports and accounts on the Scottish Charity Register and the creation of a trustee database
- A new system of Serious Incident Reporting, through which charities must alert them to matters that could damage public trust and confidence in charities.

They have also produced a Summary Note setting out their key proposals – this is aimed at supporting you in giving them your views, as it is designed to generate discussion on trustee boards.

Their consultation will run for 12 weeks, closing on 24 October 2014. The papers can be read at http://www.oscr.org.uk/about-oscr/our-work/consultations/?utm_medium=email&utm_campaign=Targeted+Regulation+consultation&utm_content=Targeted+Regulation+consultation+CID_6ce5915a5c9d9a0be3918e5cf244ecba&utm_source=Email%20marketing%20software&utm_term=Read%20the%20proposals%20and%20give%20us%20your%20views%20here.

Just complete the [Respondent Information Form](#) that contains all the consultation questions, and email it back to OSCR at info@oscr.org.uk.

They will also be running consultation events throughout the 12 week period as well as discussing their proposals at their series of Meeting the Charity Regulator events. All their events will be held in the Autumn, with details published shortly through the OSCR Reporter.



Emotional support available from Breathing Space

Breathing Space is a free, confidential phone and web-based service for anyone in Scotland feeling low, depressed or anxious.

Breathing Space offers out-of-hours emotional support to deaf people who use British Sign Language (BSL). A BSL advisor is available via a webcam on Thursday and Sunday evenings for anyone struggling to cope emotionally.

Tony McLaren, Breathing Space National Coordinator, said: "We have been offering the BSL webcam service to deaf people in Scotland for almost 5 years. The service is accessed from the Breathing Space website and the webcam is based at our NHS 24 contact centre. Rather than having to relay worries via a third party, BSL users can communicate directly with a deaf advisor in confidence."

Paul McCusker, Breathing Space BSL advisor added: "People contact the service with a variety of worries, whether that is relationship difficulties, loneliness, problems at work or other issues going on in their lives. It helps to let them know that they are not alone and that advice and signposting to local services where appropriate is available."

Breathing Space BSL service opening hours:

- Thursday: 6pm - 10pm
- Sunday: 6pm - 9.30pm

The service can be accessed at www.breathingspacescotland.co.uk by clicking 'BSL service'.

Improving the Patient Transport Service

The Scottish Ambulance Service constantly looks at ways to improve their Patient Transport Service for their patients. To help them understand the needs of their patients they have revised their Patient Needs Assessment (PNA).

For more information, go to <http://www.scod.org.uk/communications/improving-the-patient-transport-service/>



Support, Information and Guidance to CODAs (Children of Deaf Adults)

CODA UK and Ireland, aiming to provide support, information and guidance to CODAs of all ages, their families and the wider community. We provide services such as workshops and camps for under 18's as well as retreats and conferences for over 18's. We also provide face to face and remote support for families and professionals that work with them.

Our library and website are filled with resources and our Board are CODAs so bring an empathetic and experiential stance to the organisation.

Contact us: info@codaukireland.co.uk and check out our website: www.codaukireland.co.uk



Transforming Scotland's Complaints Culture

Thursday 7 August 2014

Today, the SPSO is laying its 2013-14 annual report before the Scottish Parliament.

Key points

In 2013/14 we helped **over 4,400** people in Scotland. We provided independent advice and support, investigating where we could the issues people brought us. We made final stage decisions on almost **900 complaints**, providing individual justice to people failed by public services.

We improved public services by rigorously following up nearly **1,200 recommendations**.

By **publishing 895 decisions**, we made public authorities more transparent and accountable to the people their services are for.

We achieved this against a background of receiving a **record number** of complaints, up 8% on the previous year – 2013/14 is the fifth consecutive year we have seen an increase.

Thanks to our complaints standards work, hundreds more public bodies are now operating **the same simple, accessible and effective complaints handling procedures**. There is still work to be done to align some areas of public services with these procedures.

New reporting requirements make this the first year in which many public bodies will report **consistent complaints information**, enabling learning and benchmarking to drive improvements in how services are delivered.

Jim Martin, Scottish Public Services Ombudsman

[Read the Annual Report online](#) | [PDF of the Annual Report \(2.1 MB\)](#)



Optimising Older People's Quality of Life: an Outcomes Framework

Two written reports for 'Optimising Older People's Quality of Life: an Outcomes Framework' are now available on the [Health Scotland website](#) along with the five outcomes models – strategic outcomes model and the four nested models. All these models are destined ultimately for the JIT website in a more interactive, updatable form.

Erica Wimbush
Head of Evaluation
NHS Health Scotland
erica.wimbush@nhs.net
www.healthscotland.com



A wee reminder that you can use the [NHS 24 online BSL interpreter](#) to contact other NHS phone lines.



You might be interested in [NHS Inform](#). A website and a helpline for trusted health information.

Here are some things that NHS inform can help with: [Health A – Z](#) information on illnesses or medical conditions, tests and treatments.



[Common Health Questions](#) some of the most commonly asked questions, e.g.



- Travel & vaccinations
- Pregnancy
- Men's & Women's Health



[Support Services Directory](#) local and national organisations that provide support near you.



[NHS in Your Area](#)

Information about your local health board and local services including pharmacies, GPs, hospitals.

NHS inform has a number of health zones with further information and support, such as:

- [Bereavement Zone](#) – information about death and bereavement and advice for coping with grief.
- [Cancer Zone](#) – developed in partnership with Macmillan Cancer Support to help those living with cancer.
- [Your Health, Your Rights](#) – about your rights when it comes to the NHS.
- [Mental Health](#) – information about conditions, medication, accessing help and what to do if you are worried about someone.
- [Palliative Care Zone](#) – covers symptoms, planning for the future and preparing for death and bereavement.

You can like NHS inform on Facebook www.facebook.com/nhsinform



and follow us on twitter <https://twitter.com/NHSinform>



To contact NHS inform, you can use the [NHS 24 online BSL interpreter](#).

Just tell the interpreter which service you want to connect to.

News from Learning Disability Alliance Scotland (LDAS)

They are one of the initial signatories of the Scotland Against the Care Tax petition on ending care charging in Scotland. The petition has now been submitted and is commencing the parliamentary process. The Carers Trust Scotland signed the original petition and are fully supportive of its aims.

LDAS hope that the petition can make a big difference in getting the matter addressed. However, in order to gain extra support, LDAS have put an online version of the petition on the change.org website which people can sign.

You can sign the petition by using this link <https://www.change.org/en-GB/petitions/scottish-parliament-end-non-residential-social-care-charges-for-older-and-disabled-people>. You can sign manually or use your Facebook account. After you sign the petition you are able to share it with your email, Facebook or Twitter contacts.

If you want to use a shorter web address <http://chn.ge/1mGOi6c> will also take you to the petition.

If you weren't able to support the original petition – and even if you were – and want to lend your support to this, please use the links above to access the changes.org website. And please share this with your networks and anyone you know who may be affected by care charging.

PLACE TO PLACE

About Mobility, Transport and Disabled People in Scotland 2014

This paper was originally written in 2005 for the students on a course in Inclusive Environmental Access and Design at Heriot-Watt University's School of the Built Environment in Edinburgh (www.sbe.hw.ac.uk). The aim was to provide background and supporting information about mobility and transport when designing and developing the urban and rural environment with the requirements of disabled people in mind. It addressed the need for them to get to and from public open spaces and parks, leisure amenities, service outlets etc. as well as get around them. Sources for reference were given which could be followed up.



The paper was edited and updated in 2008 as a 'web guide' for members of the Scottish Accessible Transport Alliance (SATA) (www.scottishaccessibletransport.org.uk) or anyone wanting help in accessing the wealth of information on the subject that this available on the internet or from organisational sources, especially those concerned with the planning and delivery of transport services.

There was a further updating in 2009 and this was placed on the SATA website under 'publications'. The aim was to review it on a regular basis and incorporate additional references as they become known.

It has taken longer than hoped but this is now the latest 2014 update. Feedback with comments and additions will be welcomed.

To read the updated report, go to <http://www.scottishaccessibletransport.org.uk/assets/Place%20to%20Place%202014.pdf>

Events

Healthy Deaf Minds Forthcoming Sessions:

Cochlear Implants – the Latest Developments

Weds 24th Sept from 6.30pm – 8.30pm

Russell Suite or Drawing Room, The Scotsman, 20 North Bridge, Edinburgh EH1 1TR

Healthy Deaf Minds Scotland invites the Cochlear Implant team to talk about their work and services including developments within the team.

Everyone (Deaf and hearing) is welcome to attend - BSL/English sign language interpreters and electronic notetakers are provided. There will be a loop in the room. Admission is free and refreshments will be provided.

Future Deaf Child and Adolescent Mental Health Service in Scotland

Weds 26th Nov from 6.30pm – 8.30pm

The Art House, Abode Hotel, 129 Bath Street, Glasgow G2 2SZ

Healthy Deaf Minds Scotland invites Dr Nicoletta Gentli to share her work with the Deaf Child and Adolescent Mental Health Service in London.

Everyone (Deaf and hearing) is welcome to attend - BSL/English sign language interpreters and electronic notetakers are provided. There will be a loop in the room. Admission is free and refreshments will be provided.

Healthy Deaf Minds is able to continue with the generous funding from Edinburgh and Lothians Health Foundation



Personal Advocacy Drop-in Sessions

Tuesdays from 11am – 1pm

With Avril Hepner, BDA Community Advocacy and Development Officer

Avril will offer independent, confidential, one-to-one (peer) advocacy services for Deaf BSL users.

Explain what advocacy is and how to use the service

She will find information to help you to make your own decisions and choices, put you in touch with other organisations and sources of support and advice.

Venue: BDA Scotland, Suite 58, 1st Floor, 93 Hope Street, Glasgow, G2 6LD

Email: cado.sthscot@bda.org.uk; SMS: 07814386298; ooVoo: Avril.Hepner.BDA



Deaf History Scotland AGM 2014

When: Saturday 25th October, 11am - 3pm

Where: Tayside Deaf Hub, 23 Brown Street, Dundee, DD1 5EF

Deaf History Scotland (DHS) invites all interested people to the next AGM, which will include fascinating presentations about Deaf history and heritage. More details to follow - please save the date!

Please bring your own packed lunch.

Free for DHS members

£5 for non-members

Please confirm your attendance by emailing
llawson@deafhistoryscotland.org.uk



Queen Margaret University
EDINBURGH



Liberal Eugenics and Deafhood – the shape of things to come?

Dr Steve Emery (Heriot-Watt University)

Tuesday 9th September from 6.30pm - 8pm

Where:

Godfrey Thomson Hall,
Thomson's Land,
Moray House School of Education,
University of Edinburgh, EH8 8AQ

Map: <http://www.ed.ac.uk/maps?building=thomsons-land>

Abstract:

This presentation is based on research undertaken at the now defunct Centre for Deaf Studies, Bristol. Research based on interviews with several groups of hearing people and Deaf people in the community highlighted hopes for the future of Deafhood when society is presented with positive perspectives of sign language and Deaf culture. The continued march of eugenics under a liberal guise need not spell the decline or end of the existence of Deaf people as many fear, but can open the doors to a new hegemony based on a positive perception of sign language and Deaf people. This presentation will provide a basic overview of where genetic science stands today.

Website: www.sites.google.com/site/edsignlectures/

Facebook: www.facebook.com/edsignlectures/

Twitter: www.twitter.com/EdSignLectures/

Email: edsignlectures@gmail.com

Lipreading Classes

Lipreading Classes



Deaf Action provides **free** lipreading courses aimed at helping boost confidence with communication and providing support to help you manage your hearing loss.

Our next courses are:

Dundee:

Craigiebank Church Halls, Carlochie Place – Monday 10 am – 12 noon (Starts 15/09/14)

Deaf Action, 36 Roseangle - Wednesday 10.30 am – 12.30 pm (Starts 08/10/14)

St Andrews Church, King Street - Friday 10.00 am – 12.00 noon (Starts 19/09/14)

Kirkcaldy:

Fife Sensory Impairment Centre, Wilson Ave. - Thursday
10.30 am-12.30 pm (Starts 02/10/14)

Montrose:

SAMH, Bridge Street - Monday 10.00am-12.00pm (Starts 15/09/14)

Perth:

Christian Centre, Glasgow Road - Friday 10.00 am – 12.00 noon (Starts 10/10/14)

13.00 pm – 15.00 pm (Starts 10/10/14)

15.15 pm – 17.15 pm (Starts 10/10/14)

Lipreading Tasters

Not sure if lipreading is for you? Deaf Action is offering 2 **free** lipreading taster sessions during **Lipreading Awareness Week**:

Monday 8th September, 10am - 12noon

at Craigiebank Church Halls, access from Carlochie Place, Dundee, DD4 7LX

Monday 8th September, 2pm - 4pm

at Rattray Primary School, High Street, Rattray, Blairgowrie, PH10 7DG

To book your place, contact Deaf Action:

36 Roseangle, Dundee, DD1 4LY

Tel: 01382 221 124 Fax: 01382 200 025 Text: 01382 227 052

SMS: 07795 338 231 Email: lipreading@deafaction.org

Website: www.deafaction.org

**Lipreading Evening Classes at Donaldson's School**

When you suffer from a hearing loss talking to people can be difficult and frustrating. The 10-week Lip-reading for Beginners course is aimed at adults suffering from an acquired hearing loss and will help you to communicate more easily and to regain confidence. The informal and friendly class will help you to learn to see and recognise some speech that you cannot hear.

For more information, contact

Campus at Donaldson's, Donaldson's School, Preston Road, Linlithgow EH49 6HZ

Tel: 01506 841900 | Email: info@donaldsons.org.uk | Web:

donaldsons.org.uk/training

BSL (British Sign Language) and Deaf Awareness Training in Scotland**AWARENESSbites**

AWARENESSbites a soon to be launched eLearning Deaf Awareness package that is aimed at staff who are public facing and providing front-line services. This can be in the public sector, industry and commerce, such as further and higher education, health, social work, housing, legal services, retail outlets ... etc – indeed, anywhere that communication takes place between a service provider and a member of the public. Also very useful for the workplace where deaf people are employed.

If would like more information please do not hesitate to contact Andy at:

www.awarenessbites.com / info@awarenessbites.com

Deaf Awareness SQA Qualification

We offer a 2 day Deaf Awareness course (SQA accredited), to help make you feel more confident when communicating with people who are Deaf and hard of hearing.

There will be discussions and group work on topics such as: communication tactics, Deaf Culture and Community, inclusion and integration, specialist equipment, hearing aids, lip-reading, and working with Language Service Professionals. We have a number of experienced tutors and professionals who will guide and support you through your learning. Course materials and assignments will be provided.

The course will run over 2 days on the **17th and 24th September 2014** from 9.30- 4.30 (lunch and refreshments provided).

Held at our head office on Albany Street, Edinburgh.

Places are £265 per person.

For more information and to book a place contact learn@deafaction.org Tel: 0131 556 3128 SMS: 07912 308 424



BSL Classes at Donaldson's School

British Sign Language Level 1 (Signature)

The Signature British Sign Language Level 1 course is ideally designed for students who have completed the Introduction to British Sign Language course or have a basic facility with BSL. The Level 1 Course is fully accredited by Signature and is delivered by a qualified BSL Tutor.

After the course students will be able to communicate with Deaf people and BSL users using simple everyday language over a range of common topics.

You do not require to have any previous experience of BSL, so can be open to any adult.

Course Dates for 2014/15

Tuesday 18 November 2014 to 16 June 2015, 6.30pm-8.30pm

Thursday 20 November 2014 to 18 June 2015, 6.30pm-8.30pm

Course Fee: £370 (26 week course) - includes all course and examination fees

Visit: www.donaldsons.org.uk/training-courses.aspx

Bespoke Deaf Awareness Training

Learners will be taught basic sign language that will allow them to communicate with deaf people. In addition, participants will be made aware of the essential 'dos and don'ts' when communicating with deaf people.

Courses can be tailored to meet the requirements of business users.

The 'I've signed up to Donaldson's' deaf awareness course will help your organisation to become compliant with the Equalities Act.

Dates for 2014/2015

Dates and times may be flexible to meet the needs of your organisation. We may also be able to hold the training courses in your work place.

Campus at Donaldson's, Donaldson's School, Preston Road, Linlithgow EH49 6HZ

Tel: 01506 841900 | Email: info@donaldsons.org.uk | Web: donaldsons.org.uk/training



Interpreting in a Medical Setting

Fri 17th October 2014 in Aberdeen

The Credo Centre, 14 - 20 John Street, Aberdeen AB25 1BT (opposite NESS) from 10.00am– 4.00pm.

Sat 18th October 2014 in Glasgow

Central Chambers, 93 Hope Street, Glasgow G2 6LD (opposite Glasgow Central Station) from 10.00am– 4.00pm.

Jeff Bratton-Wilkinson (RAD: Royal Association for Deaf People) will be delivering these sessions.

Jeff is one of the first people to become a qualified BSL/English Translator and is able to offer a unique perspective on various scenarios when it comes to using BSL whilst describing medical/body alignments.

During this training, participants will journey through the human body gaining an insight into how areas can be translated into British Sign Language.

This training will also examine whether the sign should be 'out' in neutral space or whether it should be 'in' (on the body). The trainer will also share some coping strategies in order for participants to be able to translate and interpret the information when there is no medical reference nearby.



Often the medical community speak of operations and procedures which are not always apparent and this course will discuss tactics that can be used by participants.

There will be some medical scripts and participants will have opportunity to explore how to translate medical diagnoses into British Sign Language

The course costs £100, inclusive of all materials, tea, coffee; a light sandwich lunch will be provided.

Certificates will be provided as evidence of Continuing Professional Development.

For further information and to book your place, please email:

info@academyofbsl.co.uk

BSL (British Sign Language) Sessions for Learners in Scotland



BSL Scotland Sign Club – Glasgow: 6pm – 9pm

19th Sept, 10th Oct, 31st Oct, 21st Nov, 12th Dec

All levels of signers welcome. Come along and use your BSL in a friendly and informal environment.

£2 per evening. Tea and coffee will be provided or you can bring your own refreshments.

BSL Scotland, 201a Bath Street, Glasgow G2 4HZ

www.bsllscotland.com email: info@bsllscotland.com tel: 0845 116 4536

Edinburgh BSL Group

This is a welcoming group of signers, both hearing and Deaf. Join us every second Thursday for a cake and some friendly, relaxed chat in BSL. The group is informal and the signers are of different levels of ability. Signing is on and voices are off!

If you have any questions, please contact Rachel Walker on 07814198715 or

edinburghbslgroup@hotmail.co.uk

Meeting day: Every second Thursday

Time: 7.00 - 8.30pm

Conferences



6th World Congress on Mental Health and Deafness - signed (Belfast)

16th – 19th September, Riddel Hall, Queen's University, Stranmillis Road, Belfast
Hosted by European Society for Mental Health and Deafness in collaboration with The Queen's University, Belfast and The Royal College of Psychiatrists.

The theme is Pathways To Rights. This reflects the rights of Deaf people to equality in mental health care. On all levels of care, diagnosis and treatment, research and development of provision, professionals all over the world are confronted with the challenge to provide this care.

The Congress will be of interest to mental health professionals, social workers, psychiatrists, psychologists, nurses, teachers and therapists, service providers, policy makers, members of the Deaf community, carers and voluntary and statutory organisations.



Workshop Themes

Child & Family, Adult & Public Health

For full programme, venue details and to register, visit: www.wcmhd2014.org



British Academy of Audiology Annual Conference

Today's Vision: Tomorrow's Reality

20th & 21st Nov 2014

Bournemouth International Centre, Bournemouth

The British Academy of Audiology is thrilled to be presenting their 11th annual conference. The theme of this year's conference is 'Today's Vision: Tomorrow's Reality' and aims to equip audiology professionals with the skills and knowledge to translate tomorrow's visions for audiology into gold standard clinical practice.

Drawing on the expertise of inspirational presenters from the UK and further afield, the conference will provide delegates with tangible, evidenced-based information which they can learn from, share with colleagues and apply to their clinical practice straight away. This year's scientific programme offers a fantastic opportunity to learn from leading researchers and clinical experts across a huge range of subjects including music, dementia, noise induced hearing loss and aural rehabilitation for adults and paediatrics.

In addition this year's conference will provide:

- A clinical skills workshop to develop practical hands-on clinical skills - brushing up for the rusty or something new for those wishing to acquire additional skills
- Specific hearing, tinnitus, vestibular and paediatric learning tracks
- A dedicated learning track for screeners and Audiology Technical Officers
- A dedicated learning track for students
- A professional affairs track which will highlight issues related to education and the MSC
- Specific sessions looking at management issues within the audiology profession
- A manufacturers' track which will include demonstrations of the latest equipment and instruction on new techniques

This year's Bamford lecture titled 'Today's patient, tomorrow's prime minister: Audiologists intentionally influencing children's language and cognitive development' will be given by Dr Derek Stiles, assistant Professor of Audiology at Rush University, Chicago. In this session Dr Derek Stiles will describe the relationship between language and thought, look at the importance of clarity and consistency in children's language input and implement Audiological practices that promote

improved language and cognitive outcomes in children.

In 2013, 44 exhibitors took part in the exhibition and it is expected that this year's will be bigger and better as we invite all manufacturers, suppliers and service providers within the audiology field to attend the conference.

This year's Gala Dinner will be revisiting another age of austerity with a 1940s blitz theme. We encourage fancy dress and look forward to welcoming fighter pilots, land girls and code breakers to enjoy an evening of swing music and we promise plenty of rations to go around! Keep in mind that this year there will be a prize for the best fancy dress outfit! One ticket is included with a two day conference ticket with extras being available at time of booking.

Full programme information, registration, abstract submission and award nominations are now available at www.eventsforce.net/baaconference2014

The British Academy of Audiology is the largest association of professionals in hearing and balance in the UK. Our membership extends internationally and provides services in both the public and private sector.

If you have any questions, please contact the BAA events team at events@baaudiology.org or phone 01506 292042



BDA Conference & AGM: Navigating our Future Together

Sat 15 November 2014 from 9.00am - 4.00pm

Manchester Conference Centre, Weston Hall of Residence, Sackville Street, M1 3BB.

The Conference will start at 9am and conclude at 1pm.

At the conference, you'll get a chance to hear from our key-note speakers, including **Sue Barry** from the **Deaf Roots Project** in **Northern Ireland**. You'll also hear from **Thomas McWhinney** from **BDA Youth**.

The AGM will start at 2.30pm and will conclude at 4.30pm.

At the AGM, we will welcome our elected Chair, **Dr Terry Riley**, OBE and our newly elected Board of Trustees.

It will be a chance to hear about BDA's finances, membership and other points of discussion. **Everyone** is welcome to attend!

Visit www.bda.org.uk, look for 'AGM' and register your free attendance with our online booking system, Eventbrite. It's easy.

Following the Conference and the AGM, **there will be a social that Saturday evening, from 7.30pm**, with a cash bar, entertainment and the chance to network and mingle with other attendees.

- See more at: <http://bda.org.uk/Events/162#sthash.UpQBkHAI.dpuf>

Training Events



Voluntary Action North Lanarkshire (VANL) Training Programme

Workshop 2—Diversifying your Funding

This workshop is a follow on from Workshop 1 looking at various options available.
Thursday 25th September 2014 10am—12pm
VANL community Hub Wishaw
FREE

Workshop 3—Completing Applications

This workshop is a follow on from workshops 1 & 2. Looking at successful applications.
Thursday 9th October 2014 10am—12pm
VANL Community Hub Wishaw
FREE

Using MS Excel

This session is basic level and is for those new to working with Excel.
Wednesday 16th September 2014
10am—12pm
NCL Cumbernauld Campus
FREE

Sensible Risk Assessment

This session is delivered by Healthy Working Lives. Small orgs only
Tuesday 23rd September 2014 9.30am - 12.30am
Atrium Business Centre Coatbridge
FREE

Employers Responsibilities

This session is for boards/staff wishing to ensure they are or will be effective employers.
Wednesday 1st October 2014 9.30am—12.30pm
Parkinson's Self Help Airdrie
FREE

Effective Minute Taking

This session is for those new to taking minutes or those wishing a refresher, ideally for those taking board minutes.
Monday 6th October 2014 1pm—4pm
VANL Community Hub Wishaw
FREE

Using MS Publisher

This session is intro level and is for those new to using Publisher. You will learn how to create documents for advertising.
Thursday 15th October 2014 1.30pm—3.30pm
One Wellwynd Airdrie
FREE

Using Internet & Email

This workshop is intro level and is for those new to using the internet and setting up and using email.
Wednesday 11th November 2014 10am—12pm
ONC Bellshill

Staff Recruitment & Induction

This session is for groups new to recruitment, or those wishing to update their procedures.
Wednesday 19th November 2014 1pm—4.30pm
Parkinson's Self Help Group Airdrie

Basic Bookkeeping

This workshop covers sound financial practice, setting up financial systems and using a cashbook.
Tuesday 28th October 2014 9.30am 12.30pm
One Wellwynd Airdrie
FREE

Budgeting for Funding

Struggle to put the financial part of your funding application together? Then this session is for you!
Thursday 20th November 2014 1pm—4pm
ONC Bellshill

Booking Information

ALL participants must complete and return a course booking form at least two weeks prior to the course to ensure a place is booked. You can request a booking form by contacting our admin team by email info@vanl.co.uk or 01236 748011.

In addition a form can be downloaded from our website:

www.voluntaryactionnorthlanarkshire.org.uk

Forms must be returned to the admin team at our Airdrie office either by email info@vanl.co.uk or post to: Training Bookings, VANL, One Wellwynd, 35 Wellwynd, Airdrie ML6 0BN

Course Fees

Courses are FREE to our members unless specified, please ensure that your organisation is a member before booking. Non-members will be charged a fee of £30 per person for free courses. Any fees to be paid at time of booking.

Cancellation

If you wish to cancel a booking, please contact us at least 48hours prior to the course date (excluding weekends) on 01236 748011. A £20 charge applies to all places cancelled outside this time period, or for nonattendance without prior notice.

VANL is a company limited by guarantee, incorporated in Scotland, registration no. 369302.



Want to make sure that you're making the most of the wonderful world of digital and social media?

Interested in unlocking the secrets to creating cracking content that gets your message across and spreads like wildfire?

Keen to catch up and share ideas with comms, PR and digital colleagues from across the third sector and beyond?

Then this is the event for you!

Speakers confirmed so far:

Dave Chaffey on integrating digital channels in not-for-profit marketing

Peter Murray, Media Trust, on marvellous mobiles: shooting web-ready video & images

Mairi Damer, Word Up Communications, on word play & how to write right

Jennifer Jones, Digital Commonwealth Project Co-ordinator, on community journalism

Cost: £102 to SCVO members; third sector non-members £126; public/private sector £150

This is an SCVO event. Phone 0131 474 800 or email the events team: events@scvo.org.uk

Vacancies and Job Opportunities



Grampian NHS Board Member appointments

NHS Grampian is responsible for meeting the health needs of the half-million population spread over 3,000 square miles of city, town, village and rural communities. NHS Grampian consists of acute services, three Community Health Partnerships and corporate services. It works closely with the three local authorities to deliver social care and two universities.

NHS Grampian is looking for **two new members** to join its Board. As a non-executive member of the Board, you will be expected to play a central role in guiding the strategies which address the health priorities and finding innovative solutions which address the health care needs of the resident population. These roles are as challenging as they are rewarding – and you will be offered the training you'll need to make a strong contribution. An essential requirement of these posts is that you can demonstrate a substantive knowledge about, interest in, or connection to the delivery of health and social care services in the area served by the Board. You must also be able to demonstrate a number of skills, including:

- Ability to analyse and review complex issues
- Ability to communicate effectively
- Ability to understand the complexities of the quality of patient experience
- Ability to question, challenge and debate constructively

In addition to these skills we are looking for individuals who can also demonstrate **one or both** of the following:

- Understanding of partnership working between health and social care
- Ability to build relationships, interact and communicate effectively with a wide range of stakeholders

Remuneration: £8,008 per annum (non-pensionable) is payable. You will also receive reimbursement for all reasonable travel and subsistence costs and any reasonable dependant-carer expenses incurred whilst undertaking Board duties and for support required to help you carry out your duties effectively

Time commitment: The time commitment will vary week to week, but on average the role will take up around eight hours per week. This time will be a mix of daytime board meetings; committee meetings; daytime visits and other meetings; reading documents and attending stakeholder events. You should also demonstrate an adequate degree of flexibility to attend at a greater frequency subject to the Board's ongoing business needs.

Appointment details: **The appointments will be for up to four years, with the possibility of re-appointment subject to evidence of effective performance and to satisfying the requirements of the person specification for the role at the time of re-appointment.**

Location: Meetings for the Board will normally be held in Aberdeen, but may on occasion be held elsewhere in the NHS Board area.

Interviews: It is expected that interviews will be held on 15 and 16 October 2014 in Aberdeen.

Further information: If you would like to find out more about the role, you are welcome to contact Mrs Laura Gray, Director of Corporate Communications and Board Secretary on 01224 554400 or by emailing laura.gray2@nhs.net.

If you are looking for a challenging, rewarding and worthwhile opportunity, we would like to hear from you. Applications are invited from a wide range of people who have an interest in public

service and are committed to the NHS in Scotland. Please pass on details of these opportunities to anyone else you think may be interested.

Full details of the criteria to be met for the positions are contained in the person specification, which forms part of the application pack. Also included in the pack is more detailed information about Grampian NHS Board and its role within NHS Scotland.

For full information on the appointments, please read the Application Information Pack accessed via the link below.

We encourage applicants to apply online, however, a downloadable application form is available. If you experience any difficulties accessing our website, please contact the Public Appointments Centre of Expertise (PACE) on (Freephone) 0800 015 8449 or fax on 0131 244 3833, by email at paapplicationsmailbox@scotland.gsi.gov.uk, or by writing to PACE, Scottish Government, E1 Spur, Saughton House, Broomhouse Drive, Edinburgh EH11 3XD.

Completed applications must be received on or before **Friday 12 September 2014**.

Appointments to Grampian NHS Board are regulated by the Commissioner for Ethical Standards in Public Life in Scotland.

Scottish Ministers particularly welcome applications from groups currently under-represented on Scotland's public bodies, such as women, disabled people and people aged under 50.

Appointed on merit; committed to diversity and equality.

Accessible Theatre: Interpreted



Aberdeen | Signed

Shang-a-Lang, Thurs 11th Sept at 7.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

Annie Get Your Gun, Thurs 18th Sept at 7.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

Black Coffee, Thurs 23rd Oct at 7.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

Barnum, Thurs 20th Nov at 7.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

Beauty and the Beast, Thurs 18th Dec at 7pm AND Fri 2nd Jan 2015 at 1pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

To Kill a Mockingbird, Thurs 19th Feb 2015 at 7.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

Jersey Boys, Thurs 12th March 2015 at 7.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

The Full Monty, Thurs 2nd April 2015 at 7.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

Falkirk | Signed

Snow White and the Seven Dwarfs, Weds 10th Dec at 7.30pm

FTH, West Bridge Street, Falkirk FK1 5RS

Bookings at the Steeple Box Office, High Street, Falkirk 01324 506850

Interpreter: Yvonne Strain and Catherine King

Glasgow | Signed



Dirty Dancing, Weds 10th Sept at 7.30pm

King's Theatre, 297 Bath Street, Glasgow G2 4JN. Tickets from theatre Box Office on Bath Street (open 10am-6pm, Mon-Sat) or tel v 0844 871 7648 Option 4; text relay calls 18001 0844 871 7677 or email specialistsales@theambassadors.com; www.atgtickets.com/glasgow (bkg fee)

Hamlet, Fri 3rd Oct at 7.30pm

Citizens Theatre, 119 Gorbals Street, Glasgow G5 9DS

Box office 0141 429 0022; Email: info@citz.co.uk

In Time O' Strife, Fri 17th Oct at 7.30pm

Citizens Theatre, 119 Gorbals Street, Glasgow G5 9DS

Box office 0141 429 0022; Email: info@citz.co.uk

Kill Johnny Glendenning, Fri 31st Oct at 7.30pm

Citizens Theatre, 119 Gorbals Street, Glasgow G5 9DS

Box office 0141 429 0022; Email: info@citz.co.uk

Miracle on 34 Parnie Street, Sat 6th Dec at 2.30pm

Tron Theatre, 63 Trongate, Glasgow, G1 5HB

Box Office: 0141 552 4267; www.tron.co.uk

A Christmas Carol, Fri 12th Dec at 7pm

Citizens Theatre, 119 Gorbals Street, Glasgow G5 9DS

Box office 0141 429 0022; Email: info@citz.co.uk

Peter Pan, Tues 16th Dec at 1pm

King's Theatre, 297 Bath Street, Glasgow G2 4JN. Tickets from theatre Box Office on Bath Street (open 10am-6pm, Mon-Sat) or tel (v0844 871 7648 Option 4; text relay calls 18001 0844 871 7677 or email specialistsales@theambassadors.com; www.atgtickets.com/glasgow (bkg fee)



Shrek the Musical, Sun 10th May 2015 at 5.30pm

King's Theatre, 297 Bath Street, Glasgow G2 4JN. Tickets from theatre Box Office on Bath Street (open 10am-6pm, Mon-Sat) or tel (v0844 871 7648 Option 4; text relay calls 18001 0844 871 7677 or email specialistsales@theambassadors.com; www.atgtickets.com/glasgow (bkg fee)

Accessible Theatre - Captioned

The Federation of Scottish Theatre www.scottishtheatre.org/ oversees captioning in Scotland's theatres. Contact your local theatre and ask to be added to their mailing list.



When booking tickets, ask for seats suitable for viewing the captions!

Aberdeen | Captioned

Annie Get Your Gun, Sun 20th Sept at 2.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

Top Hat, Sat 4th Oct at 2.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

One Man, Two Guvnors, Sat 18th Oct at 2.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

Barnum, Sat 22nd Nov at 2.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

Shrek The Musical, Sun 8th Feb 2015 at 11am

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

To Kill a Mockingbird, Sat 21st Feb at 2.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

Jersey Boys, Sat 14th March 2015 at 2.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

Wicked, Sat 23rd May 2015 at 2.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com

The Full Monty, Sat 4th April 2015 at 2.30pm

His Majesty's Theatre, Rosemount Viaduct, Aberdeen, AB25 1GL

Box office tel: 01224 641122, fax: 01224 337632; www.boxofficeaberdeen.com



When booking tickets, ask for seats suitable for viewing the captions!

Glasgow | Captioned

Dirty Dancing, Thurs 11th Sept at 7.30pm

King's Theatre, 297 Bath Street, Glasgow G2 4JN. Tickets from theatre Box Office on Bath Street (open 10am-6pm, Mon-Sat) or tel (v0844 871 7648 Option 4; text relay calls 18001 0844 871 7677 or email specialistsales@theambassadors.com; www.atgtickets.com/glasgow (bkg fee)

Hamlet, Sat 27th Sept at 2pm

Citizens Theatre, 119 Gorbals Street, Glasgow G5 9DS

Box office 0141 429 0022; Email: info@citz.co.uk

In Time O' Strife, Sat 18th Oct at 2.30pm

Citizens Theatre, 119 Gorbals Street, Glasgow G5 9DS

Box office 0141 429 0022; Email: info@citz.co.uk

Kill Johnny Glendenning, Sat 1st Nov at 2.30pm
Citizens Theatre, 119 Gorbals Street, Glasgow G5 9DS
Box office 0141 429 0022; Email: info@citz.co.uk

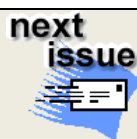


When booking tickets, ask for seats suitable for viewing the captions!

Top Hat, Weds 10th Dec at 7.30pm
Theatre Royal, 282 Hope Street, Glasgow G2 3QA
Web: www.atgtickets.com; Box Office: Tel/Text 0844 871 7647; for access bookings: 0871 297 5477 Fax: 0141 240 1301 Email: specialistsales@theambassadors.com

A Christmas Carol, Thurs 18th Dec at 7pm
Citizens Theatre, 119 Gorbals Street, Glasgow G5 9DS
Box office 0141 429 0022; Email: info@citz.co.uk

Peter Pan, Thurs 18th Dec at 1pm
King's Theatre, 297 Bath Street, Glasgow G2 4JN. Tickets from theatre Box Office on Bath Street (open 10am-6pm, Mon-Sat) or tel (v0844 871 7648 Option 4; text relay calls 18001 0844 871 7677 or email specialistsales@theambassadors.com; www.atgtickets.com/glasgow



Copy Deadline for the Next Issue

As always, the deadline is the end of this month.
Please forward your contributions for the next bulletin to: admin@scod.org.uk.

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