

Workshop: Education and Empowerment

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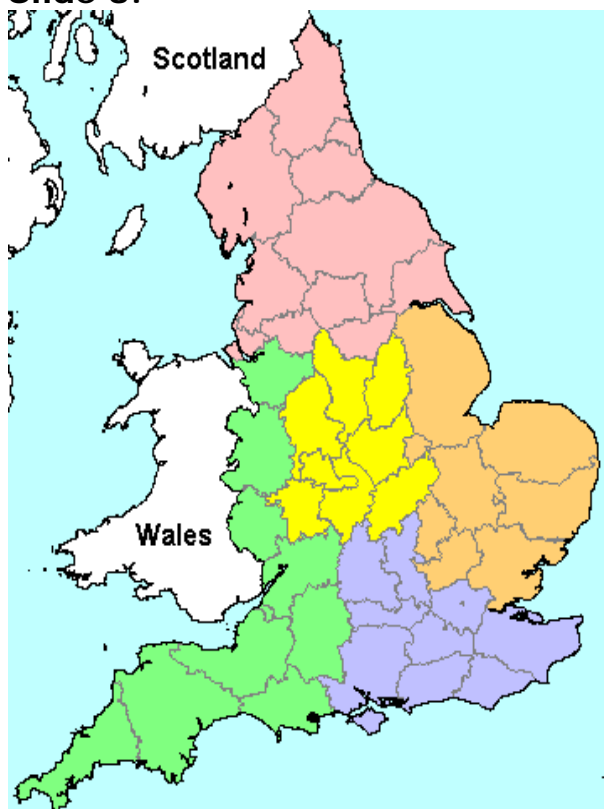
Slide 1: TEA National Initiatives

- Access to Sign Health software
- Communication Tactics training for healthcare staff
- Prison In reach
- Commissioning of Mental Health Services
- TEA Report Website
- Disability Equality Scheme
- 2 Posts for TEA Implementation Officers

Slide 2: TEA Issues/Dilemmas:

- Funds not ring fenced (money used inappropriately)
- Baseline Budget 2007/8
- Changes within NHS
 - SHA/PCT structure
 - Staff changes
- Ignorance (lack of awareness)
- Bureaucracy
- Lack of Consultation with Deaf Community

Slide 3:



Slide 4: Achievements so far...

- Leeds – set up Deaf Focus group. Plan to create a “Deaf Community Support Worker.
- South Yorkshire/Bradford – create CPN posts for the Deaf
- Hereford/Worcester – money to go to Deaf Direct to be spent on Mental Health Services for Deaf People
- West Midlands –partnership with 12 PCTs, BID and Sign in order to pilot a research project to ascertain needs in the area

Slide 5: Achievements so far...

- West Sussex – money has been used to fund two posts (in conjunction with RAD) for TEA research and outreach within the Deaf community
- Hull – money spent on Deaf Mental Health Awareness.
- Kent – identified the money and strong commitment from Sensory Services and PCTs to improve access
- Greater awareness of the TEA Report and its implications among PCTs, PALS and Disability Equality Officers

Slide 6: Disappointments

- Essex, East Anglia, Leicester, Northampton, Hertfordshire, Bedfordshire and Devon – a lot of time spent in consultation with the Deaf community and action plans drawn up – only to find that the money had been used for other services (no ring fencing)
- London - money pooled for the Deaf Healthy Living Centre Project – not achieved
- Other areas – money identified but no progress been made.

Reasons: -

- Structural reorganisation of PCTs
- Lack of awareness of the Deaf community and who to approach or consult with.
- Staff changes – difficult to track down right person

Slide 7: Achievements so far...

However

- Greater partnerships and networks amongst Deaf organisations, Sensory services, Deaf Mental Health Services, PCTs and health professionals
- In total – 32 cities have been visited, 29 deaf organisations contacted and information disseminated at 14 conferences, as well as in the media
- Greater awareness of their rights amongst the Deaf community

Slide 8: TEA Recommendations:

- TEA funding to be used in consultation with the local Deaf community
- Focus groups set up with bi-annual meetings to monitor the effective use of TEA monies
- Deaf Awareness Training for all PALS and Disability Equality Officers.
- Communication Tactics Training to be given to all new staff as a part of their induction procedure, especially frontline staff in GP surgeries and hospitals.
- PCTs to work in partnership where possible in order to conduct needs assessment research projects, create new posts and fund larger scale projects, such as a health living centre.

Slide 9: TEA Recommendations:

- More awareness raising within the Deaf community, both of their rights and of how to access the health service.
- Improved literature about PALS services, complaint procedures and health promotion information in clear plain English and BSL format with subtitles.
- More health promotion within the Deaf community by Deaf professionals.
- Improved access to health service professionals, by enabling communication via fax, email, sms and text phone.
- Encourage more Deaf role models within the Health service.

Slide 10:

TEA Report

Published by Department of Health:
www.dh.gov.uk

Further Information: -

British Society Mental Health and Deafness: www.bsmhd.org.uk

Sign: www.signcharity.org.uk