

## **Workshop: Achieving Fair Access to NHS Services**

**Mairi McMenamin, Fair For All – Disability**

**Slide 1:**

### **Barriers people face**

“I am reliant upon my family for getting to and from appointments. Not all people with a disability are as fortunate and often have to rely upon the assistance of others to help them to get around. This can turn what appear to be routine appointments into major undertakings.”

**Slide 2:**

### **What we mean by Access**

When people say that access is a major issue when using health services, they are talking not just about getting into buildings, But also about the flexibility of services, communication and attitudes.

**Slide 3:**

### **Main sections of the guidance**

- About disability equality
- Accessible service delivery
- Accessible communication
- Accessible estates and environment
- Putting it into practice
- Learning from people who use services

**Slide 4:**

## **Implementing the Guidance**

- Disability Equality Schemes and action plans
- Using the checklists
- Building into other forms of review

**Slide 5:**

## **Some questions to explore**

- How do we know the guidance is being implemented?
- What are the changes we would want to see?
- How are these evidenced?

**Slide 6:**

For more information, visit our website:

[www.fairforalldisability.org](http://www.fairforalldisability.org)